



DESTINATION  
MANAGEMENT  
COMPANY

**Application details:  
Operations Manager  
PEAK DMC Japan**

**Create. Innovate. Deliver.  
Sustainable, experience-rich travel**

PEAK Destination Management Company is the world’s largest adventure travel company operating amazing journeys for Intrepid Travel, Peregrine Adventures, Gecko’s, and many more.

Part of the Intrepid Group, PEAK is a global leader in sustainable experience-rich travel. We specialize in small group adventure tours and annually carry over 250,000 visitors to more than 100 countries. The company is privately owned with headquarters in Australia and offices around the world.

**POSITION PURPOSE:**

The Operations Manager reports to the General Manager Japan and is responsible for the successful and profitable running of all PEAK DMC Japan trips and travel products. They are the main point of contact between group leaders, guides and the PEAK office in Japan with the Intrepid Group and other brands.

We would like the successful applicant to start as soon as possible, and it is expected that the new role will be commenced with the commitment to remain in the position for a minimum of 24 months.

To apply for this position, please email [jo.crisp@peakdmc.com](mailto:jo.crisp@peakdmc.com) answering the questions below with your CV.

Applications will be assessed as they are received so don’t delay, **apply now!**

**APPLICATION QUESTIONS:**

<b>1.</b>	<b>Tell us briefly of your previous work experience to demonstrate your capabilities in each of these areas.</b>
a.	Broad personal and/or professional travel experience in Japan
b.	Outstanding organisation skills; including an ability to plan effectively and handle a multitude of tasks at one-time.
c.	Proven ability to lead, manage, train and develop a group of employees to achieve a high-level of performance.
d.	Ability to manage crises and take responsibility for the safety and health of others.
e.	Excellent English and preferably Japanese communication (written and verbal) skills.
f.	Understanding of the Intrepid Group’s products and culture.
<b>2.</b>	<b>Tell us briefly:</b>
a.	What are the most important things you value or want to gain from your job, and why does this job attract you?
b.	Based on your understanding of the position, what do you expect will be the key challenges you will face?

3.	If you were successful when would you be ready to start?
4.	Do you have travel industry academic or business qualifications? Please detail.
5.	Do you have the right to live and work in Japan?
6.	Intrepid Group are able to offer many great benefits such as discounted travel and a relaxed work environment. Salary is dependent on experience and capability so please let us know your salary expectations.
7.	Is there anything you would like to add to support your application?

THE NEXT STEP - We will short-list and interview the top candidates.

Please note that due to the number of applications received; only those candidates short-listed will be contacted. Applications will be assessed as they are received so don't hesitate apply today!

**There's more to work than the job you're doing**