



**Application details:  
Deputy Operations Manager- Indonesia**

Are you ready to take on the challenging and rewarding role of managing PEAK Destination Management Company brands trips in Indonesia? If so, we would love to hear from you...

With the Intrepid Group's network of Destination Management Company's it is recognized that, as an industry leader we operate our trips to a consistently high level of best practice standards.

The Deputy Operations Manager has overall responsibility for the successful and profitable running of all PEAK Indonesia's group trips and other specified travel products, to the standards stipulated in the DMCs key performance indicators.

The DOM role provides the main point of contact between Group Leaders and the PEAK Thailand Office along with Operations team within the Intrepid Group and other brands.

The Deputy Operations Manager role is also responsible for the performance of the Operations team, including Local Guides, Group Leaders of PEAK Indonesia and the well-being of the Operations staff, the Operations Manager contributes regularly to the overall direction of PEAK Indonesia via being part of the company's Management Group.

It is expected that the successful candidate takes on the new role with the commitment to remain in the position for a minimum of 24 months. Please note that we would like the successful candidate to start immediately, however the start date can be negotiated.

To apply for this position, please email [Carl.Needham@peakdmc.com](mailto:Carl.Needham@peakdmc.com) and [Andy.Teague@peakdmc.com](mailto:Andy.Teague@peakdmc.com) answering the questions below with your CV by 7<sup>th</sup> April 2017.

**APPLICATION QUESTIONS**

<b>1.</b>	<b>Tell us briefly of your previous work experience to demonstrate your capabilities in each of these areas.</b>
a.	Outstanding organisation skills; including an ability to plan effectively and handle a multitude of tasks at one-time.
b.	Proven ability to lead, manage, train and develop a group of employees to achieve a high-level of performance.
c.	Ability to manage crises and take responsibility for the safety and health of others.
d.	Deep understanding of the qualities that make a great Group Leader.
e.	Excellent communication (written and verbal) skills.
f.	Demonstrated ability to take initiative to drive continuous improvement of business operations.
g.	Understanding of cross-department dependencies & ability to work productively with all areas of the business.
h.	Understanding of Intrepid Group's products, systems, processes and culture.
<b>2.</b>	<b>Tell us briefly:</b>
a.	What are the most important things you value or want to gain from your job?
b.	Why does this job attract you?

c.	Based on your understanding of the position, what do you expect will be the key challenges you will face?
3.	If you were successful when would you be ready to start?
4.	Although the travel industry is one of the lower paying sectors in the employment market, Intrepid Group are able to offer many great benefits such as discounted travel and a relaxed work environment. It should also be noted that salary would be dependent on experience and capability so please let us know your expectations.
5.	Add anything else you want to tell us to support your application.

THE NEXT STEP - We will short-list and interview the top candidates. Please note that due to the number of applications received; only those candidates short-listed will be contacted. Good luck!

**There's more to work than the job you're doing**